

Chair: Cllr Polly Andrews
 Geoff Hughes (HC Director of Sustainable Communities)
 Cllr Julie Woodward
 Cllr Justin Lavender
 Cllr Anna Toon
 Cllr Sylvia Daniels

PC John Westlake (WMP)
 CSO John Mackie (WMP)
 Bethon Fortey (Community Protection Team)
 Vicky Barnes (Hereford Voluntary Action)
 Chris Bucknell (Herefordshire Partnership)
 Liliane Dean (Herefordshire Partnership)

Apologies were received from Michelle Morgan at Amey

23 members of the public

Previous Issues	Response
Item 1: (Item 1 on previous sheet) Speeding in Ryland Street	Further Update: Ward Councillors were going to take this issue forward and request a speed limit of 20 mph.
Item 2 (Item 20 on previous sheet) Trees have been cut down but have re-grown in Greenland Road at back of the Herefordshire Housing properties – these are affecting surrounding properties.	Further Update: Homeowners were promised that Amey would follow this work up but nothing has been done. Response at the Meeting: To be passed to Herefordshire Housing.

New Issues	Response
Item 3 There are a lot of leaves on the ground in Beaumont Gardens and Kier Hardy Close. This needs attention as there are a lot of older people living in the area. Who is responsible if someone falls and breaks their hip if the issue has been reported but not addressed? During the recent bad weather it was reported that if residents cleared their paths and then someone (such as the postman) fell they were liable.	Response at the Meeting: Fallen leaves at this time of year are inevitable but Amey will be asked to look at that area. Leaves on private land are the responsibility of the land owner and not Amey. Cllr Daniels added that she has been talking to Amey for some time about this and similar issues which she has been assured are being addressed. Additional information: Leaves are collected on 3 occasions throughout autumn and winter. When the weather improves the leaf clearing team will finish Churchill gardens and then head to Beaumont gardens. Logged as work order number -

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New Issues	Response
	102978 Rumours regarding liability were completely untrue. Residents should continue to clear snow from their drive and will not be liable for accidents.
<p>Item 4 For the last 10 years local residents have been complaining about the corner of Grandstand Road and Highmore Street. The road is wide and it is very difficult to cross the road. There are a lot of parked cars which is dangerous for children.</p> <p>On a number of occasions it has been stated that there would be some kind of island put in to assist people crossing but nothing has ever happened.</p>	<p>Response at the Meeting: Cllr Andrews stated that provision of an island was in the work programme and would be completed by January 2011 at the latest.</p> <p>Unfortunately there is not enough road space to put in a crossing but dropped curbs will be put in.</p>
<p>Item 5 The shop is causing problems with parking and with large lorries blocking the pavement. People do not park in the designated area and block the road.</p>	<p>Response at the Meeting: WMP – anything that is blocking the pavement to such an extent that someone is walking on the road needs to be reported to the police on the 0300 333 3000 number. The police need to be told these things are happening at the time so that they can do something about them. WMP will be monitoring parking in the area, the Grandstand Road/Westfields Street/Highmore Street block (shown as a priority on our website).</p>
<p>Item 6 Speeding is a problem in Highmore Street and some of the vehicles breaking the speed limit are buses. Why do we need to have buses coming up Highmore Street?</p>	<p>Response at the Meeting: WMP will monitor traffic speeds (shown as a priority on our website). Herefordshire Council will take back the concerns about the buses speeding and also about the bus route – whether Highmore Street is an appropriate place for them to stop.</p>
<p>The redevelopment of old Highmore Court will make parking problems worse. The new development consists of 32 houses but only has 30-40 parking spaces. Most families have 2 cars so this will cause problems in</p>	<p>Herefordshire Council do not make a commitment to formally reply to every letter that is received as this would be extremely costly. Planning applications can be viewed at Garrick House in Blueschool Street. The</p>

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<p>the street.</p> <p>There was a petition sent in when the planning application was being considered but apart from this being acknowledged there has been no feedback about whether the views of residents have been taken into account.</p> <p>Is there any Section 106 money linked to this development? If so could it be used to fund the road improvements?</p> <p>Can you confirm this development will only be for people over 55 years or will it end up being for people with young families?</p>	<p>conditions which have been put on the planning for Highmore Court will be clarified.</p> <p>It is clear that funding needs to be found to undertake any road repairs/developments agreed for Highmore Street. This will be done outside of any Section 106 money that may or may not be available.</p> <p>Cllr Andrews confirmed that the Highmore Court development was only for people over the age of 55.</p> <p>Herefordshire Council will confirm the Marches letting policy in relation to this development and what powers are available to ensure that they abide by this.</p> <p>Cllr Toon - In terms of solutions to parking the community are not agreed on a solution with different people saying they want different things. A residents parking scheme could be considered, and if the community want this a separate meeting could be arranged to look at the implications.</p>
<p>Item 7 The verges in Mostyn Street, Greenland Road and by the cider press get cut but the ends are left untouched as the mower only covers the centre part.</p>	<p>Response at the Meeting: - This would be referred to Amey.</p> <p>Additional information: Logged as defect number 102980 – this has been passed to Amey’s grounds maintenance team who will ensure the verges are fully cut.</p>
<p>Item 8 The bus shelter at Whitecross roundabout in front of the Co-op is in need of repair. The front panel is damaged and the wiring exposed.</p>	<p>Response at the Meeting This will be referred to the Council’s transport Team.</p>

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<p>Item 9 There is dog fouling in Cliveden Grove and Sheridan Road. This has been reported but it is still continuing.</p> <p>Please could the dog fouling bins in Widemarsh Common be emptied more regularly?</p>	<p>Response at the Meeting CPT – as of 25th October the dog control orders have been approved. This is a blanket legislation which allows the issuing of fixed penalty notices as long as land is on open air. There are only 2 dog wardens so enforcing these orders will be a challenge and local communities need to provide the Community Protection Team with details of locations and times when fouling happens. The Community Protection Team can be contacted through Info in Herefordshire on 01432 261761.</p>
<p>Item 10 The refuse collection in Cliveden Grove is good and local residents are very pleased with it. However, the collection used to take place on a Tuesday with the street cleaner coming by on a Wednesday. The new system has changed the collection day to Thursday but the street cleaning has remained the same which means it now happens the day before the refuse is collected which doesn't make sense.</p>	<p>Response at the Meeting Amey would be asked to consider their street cleaning schedule in that area.</p> <p>Additional information: Amey regrets it is unable to change the street cleansing schedules. Unfortunately it was a coincidence that the sweeper used to visit after the refuse collectors. Amey has raised the idea of working with Focsa to co-ordinate services but logistically it is impossible and this idea is not feasible. If there is a particular area that has concerns over mess being left by Focsa operatives please raise this with Herefordshire Council on (01432) 261800 who will pass concerns to Focsa.</p>
<p>Item 11 The street light outside 15 Welford Green is out and needs replacing.</p>	<p>Response at the Meeting To be referred to Amey.</p> <p>Additional information: It appears this is unadopted. Amey needs additional information with reference to location.</p>
<p>Item 12 There has been vandalism of cars in the Wellford Green area. What is being done about this?</p> <p>Would it be possible to have a CCTV camera installed, if only on a temporary basis?</p>	<p>Response at the Meeting One person was arrested for vandalising tyres. A statement was obtained but the witness would not agree to the ID parade so the prosecution could not be taken forward.</p> <p>Herefordshire Housing has some portable surveillance equipment that could be installed, as do the Community Protection Team. There is a lot</p>

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.	of legislation surrounding this which needs to be considered.
<p>Item 13 There have been incidents of drug dealing in the car park. WMP have been provided with car numbers but there has been no feedback.</p>	<p>Response at the Meeting WMP – people who provide information should be contacted but it is not always possible to get back to everyone and sometimes this is only done when there has been a positive outcome. In these cases WMP try and get as much evidence as possible as they have to go to the magistrates to obtain a warrant. Sometimes things do get done that the public are not aware of.</p>
<p>Item 14 There are speed issues with cars coming off the Whitecross Road roundabout into Yazor Road. A lot of people cross over Yazor Road to access the shops and there are safety issues with the current situation. A slow sign or road marking may help.</p>	<p>Response at the Meeting This area was going to be redeveloped when the new Whitecross School was built. Railings had been suggested but it was felt these may encourage young people to climb over them. WMP – This will be passed to the WMP Traffic management Officer to see if a 'SLOW' sign can be considered.</p>
<p>Item 15 Could Amey provide a small road sweeper to clean the cul de sacs off Grandstand Road (Glendale Close and the one adjacent). The large sweeper cannot get down there and they do not get cleaned.</p>	<p>Response at the Meeting This would be referred to Amey.</p> <p>Additional information: This has been logged as defect- number 102981 and has been passed to our Street Cleansing team</p>
<p>Item 16 Is the street cleaning going to be affected by the cuts? At the moment it works very well.</p>	<p>Response at the Meeting As far as we know there will be no reduction, but, like a lot of things, we need to find out the detail, which is expected later this year.</p>
<p>Item 17 There are a lot of adults cycling on the pavement at the end of Whitecross Road. Can WMP confiscate cycles?</p>	<p>Response at the Meeting Cycling on pavements is an ongoing issue across the City. Officers deal with offenders by issuing £30 Fixed Penalty Notices and by trying to educate offenders. WMP cannot confiscate cycles.</p>
<p>Item 18 The footpath linking Grandstand Road and Holmer Road and by</p>	<p>Response at the Meeting This will be referred to Amey.</p>

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Widemarsh Common is poorly lit.	Additional information: This footpath was earmarked for a new lighting scheme but ultimately its up to the budget holder to sanction the funds – this would need to be Herefordshire Council
Item 19 There are a lot of cars parked on the pavement in Mostyn Street and Greenland Road. Can WMP do anything?	Response at the Meeting WMP – If cars are blocking the pavement totally then they should be reported to the Police at the time. Community Protection Team – cars parked on verges can be dealt with as criminal damage by the Community Protection Team.
Questions on Health and Social Care Presentation	Response
Who will pay for this?	This new model of care will enable funds to be released which are currently tied up with hospital beds. As patients become less reliant on acute beds resources can begin to be moved to care in the community. Additional money is not needed as currently adult social care; community services and the hospital are 3 separate budgets. Bringing these together give more scope to shift budgets to provide care where it is needed. We are providing the wrong type of care for a lot of patients in hospital. Community workers could (for instance) deliver IV antibiotics in patients' own homes.
How do you qualify for instant care service? .	Patients will be assessed by their GP or other health professional. We need to make sure if these changes are going to be introduced that the system does not fall down. All three different organisations do not always work in joined up way and this affects patient care.
You talk about community care but there is no community resource in Hereford as Hillside is going to be developed into a Stroke Unit.	There will be some beds retained for those coming out of hospital.
Questions on Comprehensive Spending Review briefing	Response
Are we going to have less police on the streets?	We do not yet know the full impact of the Spending Review but the most likely outcome will be that when people retire or leave they are not replaced. It is hoped that the number of officers on the streets will remain the same.