

**St Martins & Hinton PACT meeting**  
**24 May 2010**  
**Version 1**



**Chair: Cllr Chris Chappell**

Cllr Aubrey Oliver

Ann Donkin Herefordshire Council/NHS Herefordshire

Julie Gethin, Herefordshire Partnership

John Maddy, Divisional Contracting Manager, AMEY

Joanna Lindsay-Jones, Community Protection Team

Sgt Chris Payne, WMP

PC Andy Varden, WMP

5 members of the public

Issue	Response
<p><b>Item 1 (Item 1 from last meeting):</b>            A resident of Holme Lacy Road raised the issue of traffic, especially big lorries, being driven onto the footpath in Holme Lacy Road. This was where the road is single carriageway before it broadens into dual carriageway near the Gamecock pub. There was a particular problem between 8:00 and 9:00 am and 5:00 and 5:30pm. There was considerable danger to people using the footpath, especially children. It was also dangerous for drivers trying to turn right out of Oak Crescent onto Holme Lacy Road. Concrete bollards had been placed near the post office, where there was a similar situation, and residents asked whether that might provide a solution.</p>	<p><b>Response at the PACT:</b>            Plans have been drawn up to move the white line to reduce problems on the Ross Road.</p> <p>Request made for presentation at the next PACT meeting.</p> <p>In response to an additional question at the meeting about any reduction in HGVs, Councillor Chappell confirmed that there has. The Police said they have stopped a small number of vehicles since the last meeting.</p>
<p><b>Item 2 (Item 2 from last meeting):</b>            There was a similar traffic problem at the junction of Belmont Avenue with Belmont Road, approaching the traffic lights, where drivers thought there were two traffic lanes but, in fact, there is only one. This was dangerous because traffic was driven up the inside of traffic waiting at the traffic lights.</p>	<p><b>Response at the PACT:</b>            In response to a question about whether Police have to be in uniform to observe the traffic, the Police replied that their presence is aimed to educate motorists.</p>
<p><b>Item 3 (Item 3 from last meeting):</b>            There was a problem with cars parking outside garages in Belmont Avenue and obstructing the access to the garages for residents.</p>	<p><b>Response at the PACT:</b>            Local residents confirmed that the problem still persists. Laurette Ratcliffe to be asked to contact the resident to follow up.</p>

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	<p>In addition, there is a problem of raised ironworks on the site.</p> <p><b>Additional response from Herefordshire Housing:</b> Laurette Ratcliffe has contacted Craig Sandman at the community protection team asking them to keep an eye on this problem in an attempt to speak to the people causing the problems.</p>
<p><b>Item 4 (Item 4 from last meeting):</b> There was a problem with cars parking on Belmont Avenue and the corner of Springfield Avenue, making it difficult for residents to negotiate the road to and from their homes. It was thought that this traffic was associated with activities at the school, which took place all day. Some cars were parked on the roadside all day. The Head of the school had been very co-operative in trying to address the problem, but it continued.</p>	<p><b>Response at the PACT:</b> The school has opened up its car park for use by parents, which is helping to alleviate the problem.</p>
<p><b>Item 5 (Item 5 from last meeting):</b> There was an overgrown tree overhanging the pavement in Springfield Avenue near the phone box. This was thought to be a Herefordshire Housing property,</p>	<p><b>Response at the PACT:</b> Laurette Ratcliffe – response awaited.</p> <p><b>Additional response from Herefordshire Housing:</b> Laurette Ratcliffe advises that this remains an open case that they are continuing to deal with.</p>
<p><b>Item 6 (Item 6 from last meeting):</b> There was a similar problem with a property in Springfield Avenue, where overgrown leylandii trees were causing a problem overhanging the alleyway.</p>	<p><b>Response at the PACT:</b> Laurette Ratcliffe – response awaited.</p> <p><b>Additional response from Herefordshire Housing:</b> Laurette Ratcliffe advises that this remains an open case that they are continuing to deal with.</p>
<p><b>Item 7 (Item 7 from last meeting):</b> Cllr Oliver asked for an update from AMEY on the state of the roads following the recent snow and ice. All the roads were in a poor state of repair with potholes.</p>	<p><b>Response at the PACT:</b> John Maddy reported that 2 tarmac gangs have been working and there will be additional investment both to address short and long term improvements.</p> <p>A resident raised a concern about pot holes in Hazel Grove getting worse. Amey to follow up</p>
<p><b>Item 8 (from last meeting):</b> DI Jon Roberts, WMP, outlined the changes that would be</p>	<p><b>Response at the PACT:</b> Following an excellent community response the proposed changes to</p>

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implemented as a result of the recent review of policing in Herefordshire. There would no longer be a manned front-counter service at Peterchurch and South Wye police stations, but resources would be deployed to provide better responsive policing. There would be no changes to the local policing teams.	the front counter service have been abandoned.
<b>Item 9 (Item 13 from last meeting):</b> Cllr Chappell was concerned that when the local policing teams were off duty, the responsive police officers were unfamiliar with the local areas.	<b>Response at the PACT:</b> Sgt Payne explained that from May 2010 shift patterns had been changed. There is now a minimum number of staff to respond to ASB issues. All calls are being monitored to ensure they are responded to asap.  Residents from Hazel Grove expressed their thanks to the Police – they have seen a noticeable difference over the last 3-4 months.
<b>Item 10</b> Query about litter build up in Walnut Tree Avenue and the previous request for a litter bin being refused	<b>Response at the PACT:</b> Amey to follow up after the meeting.
<b>Item 11</b> On going issue of blocked drains when rain is running off Ross Road onto the junction of Walnut Tree Avenue, causing traffic hazards	<b>Response at the PACT:</b> Councillor Chappell read out a response from Steve Thompson. Several attempts made to jet the system. A large obstruction identified on the gas main. Subsequently road works have been undertaken which means no works are allowed in the area for the following 12 months.  Amey to follow up.
<b>Item 12</b> Problems with litter on access pathway into Hinton Community Centre.	<b>Response at the PACT:</b> John Maddy advised this may be the responsibility of the Centre. Amey to look into.
<b>Item 13</b> Concerns about litter around Hereford Cathedral and in key laybys on the approach to Hereford, and impression this will be giving to visitors to this year's Hay Festival	<b>Response at the PACT:</b> Amey to follow up.
<b>Item 14</b> Local residents raised serious concerns about young people being left on their own in Marches housing flats, inviting their friends around after their parent has left and noise carrying on into the	<b>Response at the PACT:</b> Local Police team and Councillor Chappell to follow up.

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early hours of the morning. Complaints have been made to Marches Housing but the problems are continuing and no action appears to have been taken.	
<b>Item 15</b> Continuing litter problems in Grafton Lane, which residents are dealing with by organising local litter picks	<b>Response at the PACT:</b> Amey to follow up.
<b>Item 16</b> Unsafe handrail on Greyfriars Bridge.	<b>Response at the PACT:</b> This is the responsibility of the Highways Agency. To be requested to provide a response to the next PACT meeting.
<b>Item 17</b> How is community payback operating in Herefordshire	<b>Response at the PACT:</b> Community protection team have contacted Probation Service to utilise this scheme to assist with litter picks. Information on local schemes and activities should be available on the Probation service's web site.
<b>Item 18</b> Praise and thanks were passed onto the City Council for clearing a garden in Springfield Avenue after the property was vacated.	