

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
Version 4



Chair: Cllr. Lucas
Note-taker: Chris Gooding (Herefordshire Partnership)

Cllr Chris Bartrum
 Dean Taylor (Deputy Chief Exec. Herefordshire Council/Herefordshire NHS)
 Wendy Powell (West Mercia Police)
 Robin Davies (West Mercia Police)
 Paul Challenger (West Mercia Police)
 Denise Mason – Ross Town Clerk
 David Boast – Ross Rural Council Town Clerk
 Colin Gray – Ross Rural Council
 John Edwards – Ross Town Council
 Jane Lewis (Herefordshire Council – Tourism)
 Trish Jay (Primary Care Trust)
 Andrew Middlecote (Amey)

Present: 26

Previous Issues	Response
Matters arising from meeting on 11th May 2010:	No issues arising

Issues arising from Primary Care Trust Presentation	Response
The presentation can be viewed at :- http://www.herefordshirepartnership.com/documents/Public-engagement_condensed_version_v0_2.pdf	

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
Version 4

<p>PCT Item 1. Is Care means tested?</p>	<p>Response at meeting: The first 72 hours of the Instant Care Service are free - after 3 days people are usually on the mend, but home care through various agencies can still be provided if necessary which would be means tested. If patients have been unwell then 6 weeks of free intermediate care is available to them, but it is for a limited period. The Government is presently reviewing the need for longer term care. Prevention of any illness if possible reduces costs to both the Local Authority and the patient. Attendance Allowance is still available, but it is very bureaucratic and as a result not everyone makes a claim.</p>
<p>PCT Item 2. How medically competent are the Initial Response Team?</p>	<p>Response at meeting: The Team are in direct contact with Doctors and Nurses throughout the whole process.</p>

<p>Issues arising from Comprehensive Spending Review Presentation: The presentation can be viewed at:- http://www.herefordshirepartnership.com/4BF9FCCAC13D4B5C9D4C75AAB51AA2DF.aspx</p>	<p>Response</p>
<p>CSR Item 1. What about other precept items such as Police, Fire and Rescue and Town Council? Are they going through the same review process for setting their precept?</p>	<p>Response at meeting: We clearly need to ensure that the other Authorities brief people in due course. Ross Town Council has set is precept at the same level as last year.</p>
<p>New Issues</p>	<p>Response</p>
<p>Item 1. Is Morrison's roundabout likely to be completed this year? Poor signage in terms of traffic instructions to motorists is causing great problems and there seems to be no urgency to rectify it.</p>	<p>Response at meeting from Amey: This problem will be looked into. The work will be completed in about 2 week's time, but tidying up will not take place until the new year. Cllr Bartram: The Town Council were not consulted on this work, but representations can be made if we are approached.</p>

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
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	<p>Additional information: Amey has carried out design checks for the S278 works at Morrison's.</p> <p>For further information please contact Bruce Evans, Herefordshire Council, Development Control.</p>
<p>Item 2. Potholes in Blake Avenue need attention</p>	<p>Response at meeting from Amey: We will investigate</p> <p>Additional information: This has been logged as work order number 106038. An update on defects can be obtained, if required, by contacting Streets on (01432) 261800 or at streets@herefordshire.gov.uk, please ensure the defect number is quoted as a reference.</p>
<p>Item 3. Lea Parish Council Paul Leighton carried out speed checks on the Micheldean road out of Lea and issued 6 fixed notices. What action is being taken?</p>	<p>Response at meeting by WMP: West Mercia Police cannot issue fixed penalty notices, but do issue warnings. Police Traffic Officers then assist to address the issue more robustly but this is dependent on the resources being available. It was agreed to further investigate the issue.</p>
<p>Item 4. Public Disorder – Town Council and West Mercia Police have been in discussion Residents are tired of problems on Friday and Saturday night, and although this has improved, and it is not a criticism of the Police, the problem has now moved from the top end of the town to the bottom. One resident said he had to call WMP 5 times in one weekend. Problems include under-age drinking, verbal abuse to foreign residents, property damage and urinating in Pig's Alley, all of which are very bad for Ross and also tourism in the town.</p> <p>There are 4 areas which need to be addressed:</p> <ul style="list-style-type: none"> • Liaising with the new town centre constable • Encouraging residents to call the 0300 number • CCTV needs to be improved west of the Market House • Crackdown on alcohol licensing is helping, but is only moving the 	<p>Response at meeting by WMP: The problems should ease now that a new Police Constable has taken over. The West Mercia Police will continue to monitor the situation, and work with licensees, challenging them if they do not conform. Residents were asked to please bear with the Police while they get on top of this issue. Problems have moved to outside the Eagle. The new Police Constable has challenged, and also issued exclusion orders.</p> <p>The Shropshire 'Operation Wicked' seems to be working well and it has been agreed to trial something similar in Ross – it involves pre-emptive engagement with young people early in the evening and the issuing of Section 27 Notices if necessary.</p> <p>Better lighting is going to be installed in Pig's Alley.</p>

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
Version 4

<p>problem elsewhere.</p> <p>Children have been drinking between 8-10 pm. and then older people take over and these disturbances go on until about 2am in the morning.</p> <p>Similar problems in Kyrle Street which is very dark, and incidents of disorder, violence and urinating. It is a shame for people who like to frequent the local public houses there, but they do feel intimidated.</p>	
<p>New Issues</p>	<p>Response</p>
<p>Item 5. Community Safety Officers are not very effective because they do not have any powers. Fully fledged Police Constables would be a much better investment.</p>	<p>Response at meeting by WMP: Community Safety Officers work until 10 pm. They are not considered to be a waste of time and they do a lot of work to reassure, they build bridges and gather intelligence for Police Constables.</p>
<p>Item 6. Can you explain what a Rural Environment Visual Audit is?</p>	<p>Response at meeting by WMP: We do foot patrols with housing officers and other agencies. We talk to people on their doorsteps about their concerns – similar to a mobile PACT. This is also done in Ross neighbourhoods.</p>
<p>Item 7. Is there a Weight Limit through Linton? If so, should there be notices on the feeder roads saying weight limit or “unsuitable for heavy vehicle” signs?</p>	<p>Response at meeting from Amey: Concerns regarding weight limits should be reported to the Parish Council in the first instance’ Additional information: There is a limit through Linton and Amey will use the appropriate Traffic Regulation Order to determine the extent and the signing requirements.</p>
<p>Item 8. Cessation of PACT Meetings. Can you ensure that we are told what will happen to the issues raised at this meeting and what will replace PACTs.</p>	<p>Response at meeting: The notes from this meeting will be displayed as usual on the Herefordshire Partnership website. The ways that county Partners engage with their public are currently being reviewed and we will ensure that information on the new set-up is available in due course. This will include Councillor-led forums. Environmental Visual Audits and surgeries will continue to be held.</p>
<p>New Issues</p>	<p>Response</p>
<p>Item 9 PACTs have not been publicised enough. Ross Gazette didn’t know about</p>	<p>Response at meeting: It was advertised in the Town Council newsletter, which is delivered with</p>

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
Version 4

it.	the Journal. All Town Councillors are keen for the public to contact them with any issues. A Surgery is held at the Library but few people attend.
Item 10. What is the situation with the planned development at Hildersley?	Response at meeting: A meeting will take place shortly to discuss this issue. No decision has been made.
Item 11. Signage on the approach to John Kyrle School is inadequate. There are no flashing lights which is very dangerous. Traffic calming is needed.	Response at meeting by Amey: We will contact “Safer routes to school” Team, and look at the possibility of a School Travel Plan. General response given by Town Councillors: The Ross Town Plan has an objective to rationalise signage throughout the town. Town Councillors’ Walkabout will be held on 16 th . Special Committee on signage is having an effect with the help of Amey.
Item 12. Overross Junction with Ledbury Road used to have a mirror but Town Council has declined to replace.	Response at meeting by Amey: We will investigate the matter. Additional information: There may need further clarification of the location as OverRoss Road runs into Ledbury Road. However Amey is not able to either provide a mirror or authorisation for one as they require approval from the Secretary of State.
Item 13. A new sign is needed at the entrance to Ashfield Park saying “no through” road	Response at meeting: This is a private road and we cannot intervene.
Item 14. “No Entry” sign in Kyrle Street The sign is at the top end of the street, and motorists appear to take no notice. It is thought it may be due to a Satnav problem.	Response at meeting by Amey: We will investigate the matter. Additional information: This matter has been reviewed and it would appear to be a ‘sat Nav’ problem. Amey will review signing when next in Ross.
Item. 15 Wheelchair user has concerns that the “One-way” sign in Broad Street confuses motorists and causes danger to pedestrians.	Response at meeting by Amey: The problem seems to occur when exiting Broad Street into Brook End. Additional information:

Ross-on-Wye PACT Meeting – 9th November, 2010
Action Sheet
Version 4

	The signage has been looked at and there is no problem with the existing signs.
New Issues	Response
Item 16. What are the Town Councillors' Views on providing Community land?	Response at meeting: This is currently being considered as part of the Town Plan, but due to the current climate it is highly unlikely that the Town Council will be in a position to purchase land.
Item 17. There is no land available on the Court Road Estate for children to play on. It is currently designated as an open space.	Response at meeting: It was suggested residents contact their County Councillors, who will then investigate with the Planners.
Item 18. One-way system is really working on Cockcroft Street	Response at meeting: Noted
Item 19. Has a final decision been reached about the Tourist Centre being moved?	Response at meeting: This will be a shared facility which will be placed in the Ross Heritage Centre.
Item 20. A written submission was read out concerning the poor state of the footpath/pavement down Brampton Road/Street to Fiveways.	Written response prior to meeting by Amey: This stretch of pavement is not due to be re-surveyed until 2012. However 4 areas are showing deterioration and these will be considered for patching in the current programme of works.
Item 21. A written submission was read out asking when the long-promised pedestrian crossing from Millpond Street into Morrisons would materialise.	Written response prior to meeting by Amey: As part of the Morrisons development crossings are to be provided in Millpond Street, Station Road and Cantilupe Road.