

Hereford Rural PACT Meeting: 7th June 2010 Version 3 (29-6)



Cllr S Robertson (Chair)

WPC Pam Epton (WMP)
CSO Craig Smith (WMP)

Jo Neil (Amey)

David Shepherd, Community Protection Team
Chris Bucknell, Herefordshire Partnership

15 members of the public including Parish Cllrs

Apologies: Cllr Greenow
Cllr Guthrie
Cllr Matthews

Charlie Adan (JMT Member)

Issues from Previous Meeting	Response
<p>Item 1 (Carried over from November 2009): The Council was in discussions with Deloitte, the administrators for the building company responsible for Meadow Way/Meridian Grange, to resolve issues relating to the adoption of the road. Despite assurances from Amey that this would be followed up there has been no response. Feedback needs to be better than this.</p>	<p>Response at the PACT: Amey will highlight this and get a response. The issue relates to street lights which, if the road is not yet adopted, are the responsibility of the construction company who has gone into administration. Amey will make enquires regarding whether the road has been adopted and whose responsibility this is.</p>
<p>Item 2 (carried over from November 2009): The Parish Councils were not getting regular feedback from Amey. Some ward Councillors get a monthly update regarding issues which had been notified to Amey. This doesn't appear to be universal practice. It would be better if Councillors were kept informed as well as the clerks.</p>	<p>Response at the PACT: This would be followed up with Amey. The community should also take this up with their Ward Councillor. If there are any other issues with information not getting through to Parish Cllrs please contact the Herefordshire Partnership Team by using the details on the bottom of this form.</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from Previous Meeting	Response
<p>Item 3 (item 2 on previous sheet) Is there an update on the outcome of the road safety assessment that was being carried out regarding white lining in the Longworth Lane area?</p>	<p>Response at the PACT: This would be followed up.</p>
<p>Item 4 (item 3 on previous sheet) The hedges at the Lugg Flats had not been cut before the bird nesting season. Can it be confirmed that these hedges would be cut back when the season has ended.</p>	<p>Response at the PACT: This would be entered into the work programme and would be done once the bird nesting season has finished.</p>
<p>Item 5 (Item 4 on previous sheet): Can there be an update on the speed patrols that have been taking place in the area?</p> <p>In some counties there are signs which show that specific areas are priority areas for speeding enforcement activities. Would this be possible in Herefordshire?</p>	<p>Response at the PACT: WMP have been addressing residents concern about speeding by monitoring areas where there is concern. The Local Policing Team and Cllr Robertson had been out on a number of occasions and Cllr Robertson and others wanted to thank the local policing team for their support. If anyone wants to share information about speeding in their area, or would like further updates please contact Cllr Robertson.</p> <p>These signs were not known about but WMP would look into it and report back.</p>
<p>Item 6 (Item 6 on previous sheet): At the last meeting it had been suggested that issues could be raised in advance of the meeting by e-mailing Herefordshire Partnership. This had been done and a very quick and complete response had been received back. Please thank the Partnership Support Team.</p>	<p>Response at the PACT: This is noted and would be passed on. Members of the community are encouraged to raise issues in advance of meetings so that they can be looked into and reported on at the meeting. Any queries raised by e-mail will be fed back to the originator and also included in the notes of the meeting to ensure awareness of the issue.</p>
<p>Item 7 (Item 10 on previous sheet) Dog fouling is still a problem in the area. At the last meeting it was stated that the dog control orders would be issued in June 2010. Is there any news on this?</p>	<p>Response at the PACT: The dog orders are currently with the legal department. Because the orders will cover the whole county they are taking some time to complete. It is expected they will be issued in July. These notes will be updated when</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from Previous Meeting	Response
	<p>there is any further information.</p> <p>Update for Community Protection Team Funding has been obtained to run a dog fouling campaign. August/September (once the orders have been confirmed) will be a good time to launch this.</p> <p>The dog warden is currently looking at signage for larger grassed areas. Once the blanket enforcement order comes in it will be easier to address issues such as dogs fouling play areas.</p>
<p>Item 8 (Item 11 on previous sheet) On the Whitestone to Bartestree Road, on the southern side of the bridge, there are only fences on the approach to the bridge and not on the bridge itself. There is little to stop vehicles going over. This is inadequate and should be addressed. Amey were going to take this up with Network Rail – is there any feedback?</p>	<p>Response at the PACT: Amey would follow this up.</p>
<p>Item 9 (from Amey Presentation in January) The timetable for the Parish Walks had not yet been circulated.</p> <p>Whilst many of the things identified on the Bartestree and Lugwardine walk have been addressed there are still many things outstanding. Can this be followed up?</p>	<p>Response at the PACT: Amey would follow this up.</p>

Issues from June 2010 Meeting	Initial Response
<p>West Mercia Police Update Please note there was a typing error on the January action sheet, the speeding referred to was on the A438 (not A 48).</p> <p>Following reports in Mansell Gamage WMP carried out speed monitoring and no offending vehicles were identified</p>	

Hereford Rural PACT Meeting: 7th June 2010 Version 3 (29-6)

Issues from June 2010 Meeting	Initial Response
<p>WMP have been issuing tickets to speeding motorists in the Bartestree and Lugwardine area and have been monitoring in Sutton St Nicholas, Moreton on Lugg and Marden.</p> <p>Following comments from the community WMP will generate Withington as a PACT priority and will do additional reinforcement in the area.</p> <p>Speed enforcement activities have shown that the majority of drivers do stick to the speed limit. Only one or two have been identified as speeding and this is usually traffic passing through. On the whole the majority of road users stick to speed limit. Often concern is about the local community's perception of speed, not vehicles actually breaking the speed limit.</p> <p>There have been reports of vehicles sounding horns whilst going through Wellington. Regular patrols have been undertaken but nothing has been noted.</p> <p>Anti Social Behaviour has been reported in Ecroyd Park and by the Shops in Credenhill. WMP have undertaken regular patrols in the area which have been very effective, with several youths receiving warnings. Reported incidents have gone down since the last PACT meeting.</p> <p>There has been a letter drop regarding vehicles inappropriately parked by Lugwardine School and a lteer has been sent to every parent. There are still parking issues but the parking across driveways has reduced and the school is happy with the support they have received from the local policing team. There has been an increase in people using the village hall which is also pleasing.</p>	
<p>Item 10 Cllr Wilson wanted it noted that Amey had done an excellent job in addressing maintenance issues reported to them. The response had been very swift and effective.</p>	<p>Response at the PACT This would be noted and passed on. The Council has invested a significant amount of funding in road repair and maintenance but there is still a lot of work to do following the extreme bad weather.</p>
<p>Item 11 Fly tipping and litter is still a problem in a number of areas. Is there a name and shame policy as there is in some areas of the country?</p>	<p>Response at the PACT It is true that some London boroughs do this but at moment Herefordshire is relying on publicity to raise awareness of the reinforcement issues and the sanctions involved. There is a need to be careful with what goes into the papers as giving people too much information regarding how people who are fly tipping are identified may be detrimental to the enforcement activities.</p> <p>There are 3-4 convictions a month which some people are saying is too</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from June 2010 Meeting	Initial Response
<p>Would it be a good idea to put something in Herefordshire Matters as this goes to every household?</p> <p>Would it be possible to do what other councils do and provide bulk rubbish collections every 3 months?</p>	<p>harsh. There needs to be a balance between deterring people who are habitual fly tippers and prosecuting people who may not realise what they are doing is causing a nuisance.</p> <p>Herefordshire Council Environmental Scrutiny Committee has asked for confirmation of who has been taken to court.</p> <p>This would be a good idea but we don't know what will happen with Herefordshire Matters given the current funding reductions. There is also a website so the Community Protection Team are doing a number of things to get the message across to the local community.</p> <p>If that is done the cost will be put back to the Council Tax payer. There is a freighter service in some Parishes which is paid for by the Parish. Amey could also provide a skip if the parish wanted to cover the cost of this.</p>
<p>Item 12 Please can we have a report on how the recycling scheme is going?</p> <p>Would it be possible to have a disposal point for batteries and long life bulbs?</p>	<p>Response at the PACT A report on the recycling scheme will be added to the notes.</p> <p>There is currently disposal points for batteries in most of the major stores (Boots, M&S, Sainsburys). There is also a disposal point in Sainsbury's car park.</p> <p>Update on Recycling Scheme Following the introduction of the new recycling service in November 2009 HC have exceeded our 2009/10 target of 35% recycling by the end of March 2010. So a big thank you to everyone for getting involved and using the new recycling service.</p> <p>We have been introducing recycling bins at flats and similar properties throughout the year as we aim to have a 100% of households with a kerbside recycling service. The previous recycling schemes using purple</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from June 2010 Meeting	Initial Response
	<p>and clear sacks along with the Blue Box scheme in Ross only covered 73% of the County.</p> <p>In addition, we have introduced recycling bins at all schools who have requested them. This will not only allow schools to recycle more and reduce the amount of their waste going to landfill but also help children learn the benefits of recycling at school and at home.</p> <p>We aim to recycle 41% by the end of March 2011 which will mean an even greater effort from all of us to recycle as much as we can.</p> <p>The new service has been introduced at a lower cost to the Council when compared to the old one and with reduced amounts going to landfill we hope to safeguard ourselves from the ever increasing cost of waste disposal and improve our environment at the same time.</p>
<p>Item 13 The new paving in Widemarsh Street is very dangerous as there is a small curb which, as people are not expecting it, is causing accidents. There have been a lot of complaints. Is there a good reason this has been designed in this way?</p>	<p>Response at the PACT This had been brought up at the Aylestone and Tupsley PACT. The response had been that as the area will not be completely pedestrianised there was a need to have a very small curb to delineate pavement from street. All disability groups were consulted when planning the work. The Royal National College and the Herefordshire Association for the Blind, together with a number of blind service users were also consulted. The issue will be referred back to them for comment.</p> <p>Additional Information Herefordshire Council has commissioned a design review of the new road surface after a number of people tripped or fell. The council is asking everyone to take extra care while shopping in Widemarsh Street, and if they have any difficulties to please phone 01432 261800 – or email streets@herefordshire.gov.uk.</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from June 2010 Meeting	Initial Response
<p>Item 13 There was recently an incident when a cat was attacked by a dog which was not on a lead. The cat was on private land owned by the person looking after it. The cat later died. What is the legal position regarding this?</p>	<p>Response at the PACT; This may be a police matter but would be looked into and an update given.</p>
<p>Item 14 What is law is on people starting machines up early in the morning?</p>	<p>Response at the PACT; Herefordshire does have procedures for noise nuisance but not a 24 hour call out service. For noise to be classed as a nuisance it has to be regular. If this is the case, Environmental Health will write to the person involved informing them they are causing a nuisance and asking them to refrain from making a noise until a reasonable time. If it is a building site (radios etc) it can be dealt with quickly. There is no call out service but people are encouraged to report it through the Info by Phone service on 01432 260500. If the noise is persistent WMP can issue and anti social behaviour order.</p>
<p>Item 14 The dumping of waste on the Burlton Lane Farm has changed the whole character of the hill. Can this be addressed?</p>	<p>Response at the PACT; There can be no comment on this as the issue is in the first stages of prosecution and there are data protection issues to take into account. If the prosecution is successful there will be an order issued to have the waste removed.</p>
<p>Item 15 The verges by Hospital Farm bend (on the footpath side) have been very badly cut. Whose responsibility is it to make are cut back?</p>	<p>Response at the PACT; It is Amey's responsibility. This would be taken back and the work carried out.</p>
<p>Item 16 The footpaths and bridleways in the county are very important to local tourism and need to be looked after. Some members of the local community are mowing them but they need to be kept up to a high standard.</p>	<p>Response at the PACT; Amey have instructed their contractor to clear footpaths and styles and is currently waiting for this work to be done. Burghill belongs to the Parish Paths Partnership (P3) scheme. This is working well with the local community looking after the footpaths. There have been some complaints that walkers have been leaving gates open with the result that sheep are getting out. There is a new style of farm gate that has a self closing</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from June 2010 Meeting	Initial Response
	section. These can be installed if local landowners request it.
<p>Item 17 What is affordable housing?</p> <p>Is it restricted to people who are already in general locality?</p> <p>Does affordable housing still have to comply with usual planning and building regulations?</p>	<p>Response at the PACT; Affordable housing is defined as housing which is lower than market value, rent to buy, social housing or rented property. Local need has to be identified before an area can have an affordable housing scheme. Burghill is going to have 5/6 affordable homes and the strategic housing department have been looking for a suitable location. It would mean that land owners would have to sell their land at a lower price. The local need survey is going to be updated as the original one was done some time ago.</p> <p>If there is a local need identified, then people who live locally have priority to have the property.</p> <p>All housing has to meet a certain standard and all building control standards are same. One of the few differences is that affordable housing (known as exceptional housing) can be built on green land.</p>
<p>Item 18 There have been incidents when the Customer Service Team at Herefordshire Council have not followed up on enquiries and have not given a response when one had been promised. This is not acceptable.</p>	<p>Response at the PACT; Apologies, this will be passed on.</p>
<p>Item 19 Is the A4110 (Canon Pyon road) being used more for emergency vehicles? There seems to be an increase in ambulance and fire brigade usage and the road is not suitable for fast traffic. Are they choosing that route in preference to the A 49?</p>	<p>Response at the PACT; A far as the police are concerned, they would only go on the Canon Pyon road if the property was on that road, not otherwise. Cannot speak for ambulance service or fire brigade, they may have more calls in that area.</p>
<p>Item 20 E-mail query submitted before the meeting Road signs for Westhide and Withington. These issues go</p>	<p>Response: The relevant officer confirms that the signs for Westhide (which he says were slow markings on the road at either end of the village) were ordered</p>

**Hereford Rural PACT Meeting: 7th June 2010
Version 3 (29-6)**

Issues from June 2010 Meeting	Initial Response
back a long time. Please could you give me an update or better still can we please have a site visit so that we can reassess the need.	but the work was obviously not completed by the contractor. This work will be added to the next order and he will make sure it is carried out. Withington was new signage which wasn't carried out due to budget constraints. The budget has now been split between new signage and replacement signage. The officer will get in touch to arrange a meeting regarding this signage.