

HEREFORDSHIRE PARTNERSHIP AUTUMN EVENT - 17TH OCTOBER AT BODENHAM VILLAGE HALL

SUMMARY OF INFORMATION PROVIDED AT WORKSHOPS

Overall issue	Detail of comments
Role of parish and town councils	<ul style="list-style-type: none"> • Developing links across parish councils within and across localities • Feeding issues up through ward councillors • Concern about addressing local housing needs • Within localities, needs of villages will be different to towns / city • Need to identify key players in each parish • Impact on work load of parish councillors • Differing levels of response from parish councils to service providers e.g. Amey requires further understanding • Issue re democratic accountability of parish councils, if uncontested elections • parish councils on the front line, experiencing the pressure of local people's concerns
Role of the third sector	<ul style="list-style-type: none"> • How do we get a collective third sector voice? • Challenge that locality working seems to be driven by public sector service delivery aspirations - how does third sector fit in with this? • Role for third sector to support empowerment and engagement, as well as provide soft intelligence.
Strategic	<ul style="list-style-type: none"> • Be clear what we are trying to achieve through locality working - what will success look like? • Big cultural change - empowering communities; public sector letting go • Strategic thinking within localities e.g. link job growth to affordable housing and transport • Inclusive - how do we ensure we meet real need and involve hard to reach groups, not just who shouts loudest? • Focus on actions not words
Partnership working	<ul style="list-style-type: none"> • Drivers to change - reducing resources / need to work smarter

	<p>together</p> <ul style="list-style-type: none"> • Use community engagement staff across different organisations e.g police, housing associations • Recognise the value of existing joint working • Lead partner forums to discuss key issues • Partners to be seen working together, eg through locality workshops
Developing local solutions	<ul style="list-style-type: none"> • Better chance of tailoring solutions to local issues e.g. car sharing scheme, carbon reduction schemes • Children’s services have developed locality “problem solving teams” and multi-agency hub • MATAC (Multi-agency Tasking and Co-ordination Group working on a locality basis • Use teachers / schools to gain knowledge on locality issues • Ensure LDF supports local housing requirements • need some sort of structure to enable local discussions to be held • Suggestions provided for initiatives in and across localities: enterprise clubs, inter market town games
Communication	<ul style="list-style-type: none"> • Development of directory so know the right person / organisation to talk to • Explore communication opportunities such as parish magazines, social media to share good news • Getting the right message out and managing expectations • Needs to be a route to escalate unresolved locality issues upwards • Locality lead officers to co-ordinate local links • Use appropriate media methods to engage with different groups • Share good case studies to demonstrate added value • Engage with local people to identify need • Develop FAQs • Develop website / utilise new technology
Intelligence	<ul style="list-style-type: none"> • Better use of parish plans - could be used as building blocks across neighbouring parishes, ready information about community needs could be used more effectively by service providers • Localities provide an opportunity to provide more up to date data

	<p>and soft intelligence</p> <ul style="list-style-type: none">• Information from third sector needs to be captured• Need mechanism to share data and contextual information from partners• Development of information pathways• Use Mosaic data to supplement locality profile information
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