



**Golden Valley (Ewyas Harold) PACT Meeting  
Thursday 18<sup>th</sup> November 2010  
Action Sheet**



**Version 3**

**Present:**

Cllr Beris Williams (Chair)

Sue Doheny (Director of Clinical Leadership and Quality  
Herefordshire Council/NHS Herefordshire)  
Sgt Tim Dugmore (West Mercia Police)  
Constable Chris Lea (West Mercia Police)

**Parish Councillors**

Liz Overstall  
Richard Baker

4 members of public

Keith Lloyd (Amey)  
Alan Dawson (Associate Director of Business Development  
HHT)  
Jo Lindsey Jones (Community Protection Team)  
Chris Gooding – Community Led Planning Coordinating &  
Commissioning Officer

Liliane Dean (Herefordshire Partnership)  
Chris Bucknell (Herefordshire Partnership)

Issues from Previous Meeting	Response
<p>Issue 1 (Issue 1 on previous sheet) Speeding is still causing concern in the area.</p>	<p><b>Response at the PACT</b> West Mercia Police continues to work closely with parish councils to address the issue of speed and anti social driving. Regular and visible patrols are carried out in Clifford, Cusop and Peterchurch where it is recognised there are issues.</p>

Issues from Previous Meeting	Response
	<p>There has been a request for a 20 mph limit outside of Peterchurch Primary School. However, before this can be taken forward there needs to be data available - a limit will not be considered unless speed is between 20 mph and 24 mph. Speed limits will only be set if they are reasonable and are going to work.</p> <p>Community Speed Watch is being actively promoted and anyone who would like to help the community in this way should contact their local policing team. Rural crime is on increase and Community Speed watch activities can gather speed data and legitimately check registration of vehicles. It is not only about speed and road safety but also about what else we can do to protect the community.</p> <p>Those who carry out Speed Watch activities will be given training and will never work in their own village or local area.</p>
<p>Issue 2 (Issue 7 on previous sheet)  <b>Concerns have been raised about the future of the Day Care centre in Peterchurch. It is being said that it is only being funded on a 6 monthly basis. At the last meeting it was stated that the issue would be looked into and reported back.</b></p>	<p><b>Response at the PACT:</b>  No further information has been received. This will be followed up with David Powell, Director of Resources and the sheet updated with the response.</p> <p><b>Additional information:</b></p>
<p>Issue 3 (Issue 8 on previous sheet)  <b>Is the Peterchurch Community Centre at risk of closure? It is being said that the school no longer want it used as a community venue.</b></p>	<p><b>Response at the PACT:</b>  This is still being discussed but WMP noted that young people wanted to use the centre as there was nowhere else for them to go.</p>
<p>Issue 4 (Issue 14 on previous sheet)  There is a lot of vandalism in Madley. More police covering the area by the tennis court and school would be appreciated.</p>	<p><b>Response at the PACT:</b>  WMP are aware of the issues although Anti Social Behaviour in Madley is reducing. There is nothing for young people aged between 10 and 20 to do in the area and more use needs to be made of the grass areas.</p>

New Issues	Response
<p><b>Issue 5</b> The road between Longtown and Dulas Court (between Dulas Court and the next bend) is dangerous as the edge of the road drops off steeply. This is disguised by the hedge and vehicles have rolled off the road as they do not know the edge drops off. Can the edge of road be inspected?</p>	<p><b>Response at the PACT:</b> Amey to pursue.</p> <p><b>Additional information:</b> This has been logged as defect number 105832. An update on defects can be obtained by contacting Streets on (01432) 261800 or at <a href="mailto:streets@herefordshire.gov.uk">streets@herefordshire.gov.uk</a>, please ensure the defect number is quoted as a reference.</p>
<p><b>Issue 6</b> Coming along the A465, through Wormbridge towards Didley, there is a long piece of road which is ideal for passing. However, there is a large tree there which, when in leaf, can hide oncoming traffic and cause a hazard. It was also pointed out that people living in Didley have issues about speeding on that road and cutting the tree back may make this worse.</p>	<p><b>Response at the PACT:</b> Amey to pursue.</p> <p><b>Additional information:</b> Logged as defect number 105833. An update on defects can be obtained, if required, by contacting Streets on (01432) 261800 or at <a href="mailto:streets@herefordshire.gov.uk">streets@herefordshire.gov.uk</a>, please ensure the defect number is quoted as a reference.</p>
<p><b>Issue 7</b> Golden Valley needs a decent public transport system. If Herefordshire Council is going to remove parking for those who live and work in city centre (because of ESG/Hereford Futures) the rural areas need a proper transport system.</p> <p>In Ewyas Harold young people have to get off the bus around a mile from home and then walk which can be dangerous. The last bus leaving Hfd is 5.50 which stops young people taking part in any social activities.</p>	<p><b>Response at the PACT</b> This would be referred onto the Council's Transport Team.</p>

<p>There is a frustrating lack of information and commitment on what the transport policy is. There is also a lot of misinformation about the railway station; some saying it may open and some saying the Council has said no. The community need to know what is happening.</p>	
<p><b>Issue 8</b> Why are PACT meetings ending? This is the first one which has taken place in this area and people need mechanisms for meeting face to face with the people who can address their issues.</p>	<p><b>Response at the PACT</b> WMP are disappointed that this decision has been taken as they had hoped to be able to move the meetings around the Golden Valley to make them accessible to those living in Cusop and Longtown. WMP feel the time and venue needs to be considered, schools would be an ideal place – offering parents the opportunity to come in between 2.30 and 3.30.</p> <p>WMP will continue with their engagement mechanisms and will start to make more use of the e-mail community, setting up a time and date where people can discuss things online.</p>
<p><b>Issue 9</b> Peter Overstall raised an issue about care of the elderly. He was concerned that older people, particularly those suffering with dementia illnesses, were very vulnerable. Herefordshire has a low rate of emergency admissions for those with dementia but the rate of Delayed Transfer of Care is the worst in West Midlands. How can we be assured this situation will not worsen?</p> <p>What are we doing about implementing national dementia strategy?</p> <p>A key point is knowing who is at risk and who has a dementia illness so that early intervention can be put in place. Current data suggests GPs are only picking up around 1/3 of those at risk.</p>	<p><b>Response at the PACT</b> Sue Doheny responded by saying that the Dementia Strategy laid down national guidelines. Herefordshire has a local strategy written from a stakeholder point of view and this is currently being implemented. Activities are being monitored in a variety of ways to ensure that those who are at risk receive help at an early stage. It was noted that these strategies can be very costly and concerns have been highlighted about how this will be funded in the future.</p> <p>Herefordshire has a higher number of people going into residential care at an earlier stage than other counties. A lot has been done in regards to improving rates of Delayed Transfers of Care which has come down from 12% to 6%. We are looking into how we can supply additional support in advance of that point and are looking at the</p>

	<p>number of beds across the whole health economy to use them more efficiently.</p> <p>In terms of GP awareness a lot has already been done. Carers are often the ones that pick up on symptoms other people may not be aware of. Success in this area will depend on the level of public awareness. Currently Dementia sits within mental health and this maybe makes people less likely to highlight symptoms in those they care for. We need to make people more aware of what services are available.</p>
<p><b>Issue 10</b></p> <p>There are a number of people in the community who live alone and are not always able or willing to open their door to those coming to help them. Neighbours are now always aware these people are alone – we need to publicise the care which is available and bring in the community to help.</p> <p>A number of people have key safes – a central list of the numbers would be useful.</p>	<p><b>Response at the PACT</b></p> <p>We need to tap in a lot more to the capacity of the community to support itself. There needs to be more public conversations about how we spend the money we have and we need to involve local communities in that.</p>

## WEST MERCIA POLICE UPDATE

During the week of 6<sup>th</sup> December West Mercia Police will be raising the profile of crime and the elderly. Members of the community will be encouraged to pop in to see if elderly people are OK. From a police perspective, many people are very capable of looking after themselves but the nature of rural crime is that elderly people on their own are easy prey. We need a sensible approach to the fear of crime in rural communities, people need to stay aware.

Questions on the Health and Social Care Presentation	Response
<p>Elderly people often have to go to hospital because of the failure of the Primecare service who push them towards calling an ambulance.</p> <p>Often all they need is to see a doctor and if they do the doctor is not always adequate to deal with complications of elderly patients.</p> <p>A lot of elderly people do not want to bother people and do not know what services they are entitled to.</p>	<p>Primecare is being trained in the delivery of the new ways of working and GPs are also being shown how to access these services.</p> <p>Many local GPs do monthly audits because of the concerns which have been raised about Primecare and the way people are advised once they have made contact.</p>
<p>Paramedics who respond to calls from elderly people are trained to keep that person in their own home wherever possible.</p> <p>Elderly people often call an ambulance as their GP will not come out for them. Even where there is a need for a doctor to visit the surgery will often call an ambulance as there is no GP available.</p> <p>How will this new system help that situation? – a central register where keysafe numbers are held would be helpful for emergency services.</p>	<p>This system was designed with GPs and emphasises the range of options open to GPs.</p> <p>This system will provide instant care and a rapid response, getting someone out in 3 hours. It is also about feeding back to the first responders about what has happened and about vulnerable people.</p> <p>Valuable info can be shared around neighbourhood teams, making the system more open and supporting. At the moment we often miss opportunities and this is often down to poor communication.</p>