

**Bromyard PACT meeting
30 September 2009**



Cllr Seldon (Chair)
Cllr Jamie Jacobson
Cllr Jonathon Lester

Mari Davies (Hearts of Herefordshire)
Annie Brookes (JMT representative)
Michelle Morgan (Amey)
2 representatives from Amey

10 members of the public

Sgt Andy Scott (WMP)
PC John Meek
CSO Peter Knight

Chris Bucknell (Herefordshire Partnership)

Issue	Response
Issues from the last action sheet	
Item 1 (Item 1 on previous sheet) Speeding in Stoke Lacy.	Update at the PACT: Cllr Seldon was still waiting for the speed statistics but had received the result of a recent survey which showed issues over the double carriageway stretch of road (uphill).
Item 2: (Item 2 on previous sheet) Traffic driving through the one way system between the passage for Mervin Harris and the Hop Pole.	Update at the PACT: This was still happening spasmodically but things had improved.
Item 3: (Item 4 on previous sheet) Issues at 77 Old Road	Update at the PACT: The previous notes should say section 215. The issues at Old Road are still ongoing.
Item 4: (Item 5 on previous sheet) Provision of enhanced Youth Services in Bromyard.	Update at the PACT: There are some details known about the proposals but no firm details are yet available. It is hoped that this will result in improved services for Children and Young People in Bromyard giving them somewhere to go other than the Bromyard Centre.

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New issues	
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<p>Item 5: The WMP computer cannot access the CCTV disc from the Falcon Hotel as they haven't got compatible software. The cameras at the top of the town are also not connected after 2 years.</p>	<p>Response at the PACT: WMP: the issue with the camera at the Falcon Hotel is to do with the specific software used by this particular camera. Action: WMP will take it back to their technical team to see if there is anything that can be done. The 2 cameras in the square are proving to be very useful.</p>
<p>Item 6: Can more parking be made available at the top of the town as the current arrangement is dangerous for vehicles approaching the junction of Sheep Street, outside the old dairy?</p> <p>It was noted that there was extensive double yellow lines along Tenbury Road which limited parking to around 7 spaces. There was little need for this level of restriction which could be limited to the areas around the junctions.</p>	<p>Response at the PACT: The Town Council are very aware of parking issues within the town, particularly this section of road. Herefordshire Council have approved proposals for parking restrictions in principle but would prefer to co-ordinate work with movement of other double yellow lines around the town.</p> <p>A working party is currently looking at a number of parking issues around the town. There was a need to get as many marking spaces as possible out of the space available. The Tenbury Road could be considered along with other areas.</p>
<p>Item 7: There is not a lot of police presence on the streets of Bromyard after dark. Is there anything that can be done about this?</p>	<p>Response at the PACT: WMP: Herefordshire Division is restructuring to ensure there is one response shift operating across the Division as opposed to the various shifts in existence at present. Whilst this will mean that staff in the north of the County will begin a shift at Leominster to improve briefing, tasking and supervision of staff, they will routinely be deployed to rural areas to ensure county-wide coverage. This will see an improvement in deployments to emergency calls and will not reduce policing numbers in rural areas. The Local Policing teams remain unaffected by this change. Town Council: this is of concern to local people and it will be discussed at the Town Council meetings. Local people are asked to</p>

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	<p>report any incidents to the Police to heighten the awareness of local needs.</p> <p>The Chair asked members of the community present if they were concerned about the reduction in local policing. The majority of people in the room indicated that they were concerned about this.</p>
<p>Item 8: The meeting asked that thanks be passed to Amey for their work in keeping the town clean, particularly during the time of the Bromyard Folk Festival when there had been pressure on the litter bins and other receptacles. Thanks were also passed to the team for the speed with which holes in the road had been dealt with.</p>	<p>Response at the PACT: This was noted and would be passed on.</p>
<p>Issue 9: When the wheelie bins are delivered the information pack is inside the bin. This is difficult for elderly people.</p> <p>Some people had not been notified about when to expect their wheelie bin.</p>	<p>Response at the PACT: This would be reported back to the team dealing with distribution of the Wheelie Bins. Anyone who had not yet received their bin or information on when they will be delivered please leave their details and this will be followed up.</p>
<p>Issue 10: The glass recycling bin on the Tenbury Road Car Park is often overflowing. Can this be emptied more often?</p>	<p>Response at the PACT: These facilities are run in partnership with a number of recycling organisations and they are not all owned and managed by Herefordshire Council. It is hoped the introduction of the Wheelie Bin will help with glass recycling.</p>
<p>Michelle Morgan, from Amey, gave a presentation about the new contact between AMEY and the Council. Items 11 to 15 relate to this conversation</p>	
<p>Item 11: Is the amount to be saved £1 million a year or is this only in the first year?</p>	<p>Response at the PACT: Herefordshire Council will save a minimum of £1M per annum (pro-rata for 2009/10) and for each remaining year of the contract.</p>
<p>Item 12: Who is responsible for cutting the grass around the Housing Association properties?</p>	<p>Response at the PACT: The Housing Associations are responsible for looking after their properties. A Housing Association representative will be asked to attend the next meeting.</p>

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<p>Item 13: Will the Rough Guide be available online?</p>	<p>Response at the PACT: Elements of the Rough Guide have been used to update Herefordshire Council's website to reflect the changes to the contract. The Rough Guide, in hard copy can be made available on request to Michelle Morgan 01432 845921</p>
<p>Item 14: Could the Tenbury Road sign be cleaned?</p>	<p>Response at the PACT: This will be dealt with.</p>
<p>Item 15: What is the relationship with Herefordshire Council regarding capital projects in the area?</p>	<p>Response at the PACT: This issue will be taken away and a full response provided.</p>
<p>Item 16: How would it work if the Town Counsellors and Town Clerk had a query or an issue they wanted to report? What are the plans for communication out to residents?</p>	<p>Response at the PACT: All town and parish clerks now have a direct email address into the department. This has been communicated to all clerks by letter. If you are unaware of the address please call Michelle Morgan on 01432 845921. A new highways leaflet has been printed and distributed to all Info Shops, libraries and is available by calling Amey Herefordshire on 01432 845900.</p>