

Aylestone, Tupsley & Central PACT

17th May 2010

Shirehall, Hereford

Version 3 (updated (8 – 7–10))

Present:

Wendy Coombey (Chair)
 Geoff Hughes (Joint Management Team HC/NHSH)
 Sgt Keith Ramone (West Mercia Police)
 Bethon Fortey (Enforcement Officer, Community Protection Team)

Dave Osbourne (Amey Herefordshire)
 Malcolm Wallace (Amey Herefordshire)
 Chris Bucknell (Herefordshire Partnership)

Apologies:
 Cllr Lloyd Hayes

Approx 16 members of the public

Issues from Previous Meeting	Response
<p>Item 1 (item 1 on previous sheet) Dog control orders were promised for this month. Has there been any progress?</p>	<p>Response at the PACT: This is a large order and has taken time to be approved. The process is currently at the final stage and approval is anticipated for July.</p>
<p>Item 2 (Item 2 on previous sheet) The issue of dropped kerbs in Hampton Park Road remains an issue. Is there a review made of all streets and pavements in terms of being suitable for people on scooters and wheelchairs? The condition of the pavement needs to be taken into account when considering dropped kerbs. The one in Gorsty Lane on the left hand side going uphill is particularly bad.</p>	<p>Response at the PACT: The dropped curbs by the Salmon Inn are being done on the 18th May 2010. The others are being prioritised by Amey’s Construction Team and will be worked through this financial year. In the past there has been a very ad hoc approach to the provision of dropped kerbs and this needs to be addressed.</p>
<p>Item 3 (item 4 on previous sheet) Is there any update on the Speed Indicator Device requested for Hampton Park Road? Vehicles travel along there at very high speed. Out of the 500 vehicles surveyed how many were prosecuted? Can this be taken to a higher authority? The community would like to know whether the survey has been done and if not when this will take place?</p>	<p>Response at the PACT: WMP have carried out a speed survey but in order to install a SID there has to be a survey carried out by Herefordshire Council. WMP have spoken to HC regarding the need to do a survey and, depending on results, whether a SID can be installed. It is not clear whether this survey has been done. To date no tickets have been issued as the speed survey was done by a CSO who does not have the authority to issue tickets. There was no</p>

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	<p>excessive speeding witnessed during the WMP survey but that may have been because of the enhanced police presence in the area. This issue would be referred to the Transportation Team within Herefordshire Council.</p> <p>Additional Information The Transportation Manager has contacted the Town Clerk to remind him that the City Council has not yet submitted an application for the SID in Hampton Park Road. The discussion revealed that the City Council is considering purchasing its own SID and the Transportation Manager confirmed that his team would support them if they wished to proceed in this way.</p>
<p>Item 4 (Item 7 on previous sheet) The potholes on Folly Lane just past Carter Grove were dealt with speedily, thank you. .</p>	<p>Response at the PACT: Thanks are noted and will be passed on.</p>
<p>Item (Item 9 on previous sheet) The white lines on the inner ring road (Blueschool Street) need refreshing following the recent bad weather.</p>	<p>Response at the PACT: The A 49 is responsibility of Highways Agency. This issue would be passed on.</p>
<p>Item 5 (Item 12 on the previous sheet) What are the financial limits of Amey in respect of decision making?</p>	<p>Response at the PACT: Major schemes tend to be reviewed by Richard Ball (Assistant Director Environment and Culture) and Mairead Lane (Acting Construction Manager). Standard maintenance schemes are identified through surveys and prioritised in accordance with the Highways Maintenance Plan.</p>
<p>Item 6 (Item 15 on previous sheet) The problem area is going down Aylestone Hill from Folly Lane, particularly by Churchill Gardens. This comment was not so much about lighting being checked; more about the fact the pavement is very dark in an evening. Between the lights and the pavement there are a lot of prolific trees which make the pavement dark.</p>	<p>Response at the PACT: This would be looked into.</p>
<p>Item 7 (Item 19 on previous sheet) Please could the street lighting on the pathway from Quay Street to Castle Green be checked as some of these have not been working properly</p>	<p>Response at the PACT: The street lights are checked every 10 days and there have not been any report of lights out. They will continue to be subject to regular checks.</p>
<p>Item 8 (Item 24 on previous sheet) Are the Lifebuoys along the river checked regularly?</p>	<p>Response at the PACT: The Lifebuoys are checked and any replacements completed on a Friday and Monday of each week. In addition all lifebuoys are checked prior to any bank Holiday.</p>
<p>Item 9 (Item 27 on previous sheet) Please can the police do speed checks along Whittern Way? Is there any</p>	<p>Response at the PACT: This has been looked into and it is understood that it is only the cycle</p>

Issues from Previous Meeting	Response
news on the request for a 20 mph limit.	routes to Broadlands School which are being considered. Any scheme would probably require traffic calming so would need to take its place along with other requests.
<p>Item 10 (Item 28 on previous sheet) Given the comments made by the new MP, is it possible that ESG may not now progress?</p> <p>What is position regarding the new link road? Where is all traffic coming off that road going to go?</p> <p>Has anything been decided about relocating the Rockfield DIY Store?</p>	<p>Response at the PACT: We do not yet know what the new government's policy is going to be with regard to regeneration programmes.</p> <p>The link road has planning permission but there is not yet enough funding to build it. An application to Advantage West Midlands has been made to fund part of it. Traffic coming off the road can go in different ways. It could go up Aylestone Hill or up and turn right into Southbank Road. There has been a significant amount of modelling done on traffic flows. The ESG team can provide this. Further information can be got from Jonathon Bretherton (Chief Executive of ESG). The planning documentation can be viewed at Blueschool House.</p> <p>Rockfield has been offered an alternative site on the line of link road. The company are currently assessing whether they want to accept this.</p>

New Issues Arising	Response
<p>Item 11 Where Eign Road joins Ledbury Road (St James Street) there are two gardens under the hanging basket. One of these gardens had been tarmaced but has recently been put back to soil. Is this not a poor use of resources?</p>	<p>Response at the PACT: This will be looked into.</p>
<p>Item 12 In the Old Eign Hill area, where Lighten Close and Norbury Place meet, the tarmac comes to an edge and has been left in a bad state by the contractors. Is this going to be coated?</p>	<p>Response at the PACT: Old Eign Hill was treated 4/5 years ago and there is a ridge where new surfaces have come in. The contractors have been asked to go back over the area.</p>
<p>Item 13 Who monitors Amey on behalf of the Council?</p>	<p>Response at the PACT: There are certain benchmark standards which are examined and expected and these are built into Amey's contract. There are performance indicators which are monitored on a regular basis. These criteria are monitored by Herefordshire Council. Geoff Hughes has recently become the Director responsible for monitoring the Amey contract and he and Cllr Wilcox will be challenging Amey on their performance. Clive Hall (Highway Network</p>

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	Manager) monitors the contract on an operational level. Around £1 million has been saved by placing a responsibility on Amey to monitor their own performance and to date the contract is working well.
<p>Item 14 Amey should be congratulated on the excellent repair work done on the road between Kington and Lyonshall.</p>	<p>Response at the PACT: Thanks are noted and will be passed on.</p>
<p>Item 15 The road markings on the inner ring road (between Maylord Car Park and Tesco roundabout) are confusing with the traffic needing to cross back on itself to get up A49.</p>	<p>Response at the PACT: This issue has been forwarded to the Highways Agency who are responsible for that roundabout</p>
<p>Item 16 The new pedestrian work in Widemarsh Street has resulted in a small slope down between the pavement and the road. Surely one expects pedestrian areas to be flat?</p> <p>What has been done creates more of a hazard than a proper step, particularly for those who are partially sighted.</p>	<p>Response at the PACT: As the area will not be completely pedestrianised there is a proposal to have a very small curb to delineate pavement from street.</p> <p>All disability groups were consulted when planning the work. The Royal National College and the Herefordshire Association for the Blind, together with a number of blind service users were also consulted. This issue will be referred back to them for comment</p> <p>Additional Information Herefordshire Council has commissioned a design review of the new road surface after a number of people tripped or fell. The council is asking everyone to take extra care while shopping in Widemarsh Street, and if they have any difficulties to please phone 01432 261800 – or email streets@herefordshire.gov.uk.</p>
<p>Item 17 The road surface in Alice Close, Hampton Dene has recently been completed and is a great improvement, thank you.</p> <p>Are there any plans to look at pavements? On walkway to Norbury Place there is a particularly bad patch.</p>	<p>Response at the PACT: Thanks are noted and will be passed on.</p> <p>Amey will inspect this area to see what can be done.</p>
<p>Item 18 Could a waste bin be put in at the bus stop between Tesco and Hafod Road?</p>	<p>Response at the PACT: Amey will see what can be done.</p>
<p>Item 19 In the May edition of the Local Policing News there was a section on the new volunteer scheme. What is that about and how does it tie in with neighbourhood watch?</p>	<p>Response at the PACT: West Mercia Police are looking for volunteers to help out in administrative posts, in order to free up police officers to spend more time in localities. If anyone is interested they should contact their local policing team.</p>

New Issues Arising	Response
<p>On Old Eign Hill, coming down past the post office, there is a sharp right angled bend where road becomes narrow. Cars travel down there quickly and often have problems getting past each other. The houses on one side have no discernable pavement and on the other side there is only a rectangle of grass. Some white lines on the road would help to draw the traffic across.</p>	<p>There is a sign on Old Eign Hill to say the road narrows but nothing else. There were chevrons on the curb but these have now worn off. The Council's Transportation Team will look into it and report back.</p> <p>Steve Burgess coming back</p>
<p>Item 20 At the junction of St Owen Street (by the butchers), cars wishing to go straight ahead need to go into the right hand land where they are facing another lane of traffic. This is confusing for visitors. Could there be clearer road markings?</p>	<p>Response at the PACT: This will be referred to Herefordshire Council's Transportation Team</p> <p>Additional Information The responsibility for this work lies with Amey. The layout and operation of the signals allows for a two lane approach. The sequence allows for left turning vehicles to move at different time to the ahead movement therefore not able to move ahead traffic into the left hand lane. Markings on the carriageway do lead traffic to the left hand side of St Owens Street, and there is no record of either driver confusion of collisions due to this layout.</p>
<p>Item 21 The junction between Eign Street and Park Lane has always been a traffic hazard. Vehicles park from the bus stop down to the junction and the number 76 bus has a problem getting down the road. Could there be double yellow lines on one side of the road, on the section up to bus stop?</p>	<p>Response at the PACT: This will be referred to Herefordshire Council's Transportation Team</p> <p>Additional Information The responsibility for this work lies with Amey. Concerns over parking have been noted and an item placed upon Amey lists for the consideration of a Traffic Regulation Order. Currently it is at position 49 (out of 70) with a projected date of late 2011 for the start of the process. Consideration was given to placing a bus clearway at the bus stop, however following consultations with the Cabinet Member (Highways and Transportation, this was not pursued.</p>
<p>Item 22 The use of the Shirehall as a venue is inappropriate as there is no disabled access.</p>	<p>Response at the PACT: Alternative venues would be considered for future meetings.</p>
<p>Item 23 These PACT meetings have definitely improved and it is nice to see the same officers supporting the meetings as it gives continuity. It would be useful to have signing in sheets to see where people come from and why they were attending.</p>	<p>Response at the PACT: This is noted and the comments will be passed on.</p> <p>Signing sheets will be considered for future meetings.</p>
<p>Item 24 There is no sign outside the Shirehall to say it is a Crown Court. People come to the Court from all over and need to know where it is.</p>	<p>Response at the PACT: We will investigate whose responsibility this is and, if necessary, refer the issue to the Crown Court Offices.</p>

New Issues Arising	Response
<p>Item 25 There is no drainage on Old Eign Hill going down to Hampton Park Road and when there is heavy rain water runs down the road. It also collects further down the hill outside number 125. Something needs to be done to get the water moving out of that area</p>	<p>Response at the PACT: Amey will look into this and see what can be done.</p>
<p>Item 26 Buses park in Folly Lane for an hour or longer and block the view of cars coming out of the new car park at the College, who cannot see to the right without putting out into the road.</p>	<p>Response at the PACT: WMP will look into it.</p>
<p>Item 27 Please could the Yew tree opposite the park on Hampton Park road be cut back as it is causing a problem?</p>	<p>Response at the PACT: This was on the list of work to be done. Amey will make sure it is completed.</p>
<p>Item 28 The street lighting by Sudbury Avenue is hidden by street lighting. Could this be looked into.</p>	<p>Response at the PACT: Amey will look into it</p>
<p>Item 29 There used to be problems with water at Kyrle Poke Court off Sudbury Avenue but this has now been addressed by the installation of drains. Thanks to those concerned.</p>	<p>Response at the PACT: Thanks are noted and will be passed on.</p>
<p>Item 30 The flowers in and around Hereford are excellent and a credit to the city. Please thank everyone concerned.</p>	<p>Response at the PACT: Thanks are noted and will be passed on.</p>
<p>Item 31 The sign at Folly Lane, Whittern Way, directing people to the College Car Park (coming from Ledbury Road) is obscured. Could this be cleaned?</p>	<p>Response at the PACT: Amey will look into this</p>
<p>Item 32 The green arrow at the first set of lights opposite the Planning Office (coming from Maylord Car park) is dim and not easy to see.</p>	<p>Response at the PACT: This will be referred to the Council's Transport Team Additional Information Amey will carry out an inspection and take any action deemed appropriate.</p>