

**Present:**

Wendy Coombey (Chair)

Cllr M Hubbard

David Powell (Director of Resources and Joint Management Team rep.  
Herefordshire Council / NHS Herefordshire)

PC Keith Ramone (West Mercia Police)

PC John Yarwood (West Mercia Police)

Bethon Fortey (Enforcement Officer, Community Protection Team)  
Michelle Morgan (Amey)

Jane Jones (Herefordshire Partnership)  
Liliane Deane (Herefordshire Partnership)

Mairead Lane (Herefordshire Council)  
Mark Edwards (Herefordshire Council)

Rob Cunningham Hereford Hospitals Trust

**Apologies:**

Cllr Lloyd Hayes

Approx 20 members of the public

Issues from Previous Meeting	Response
<p><b>Item 1 (item 1 on previous sheet)</b> Has there been any progress on Dog Control Orders?</p>	<p><b>Response at the PACT:</b> Bethon Fortey explained the Dog Orders, recently implemented: <b>Order 1:</b> Removal of Dog Faeces Requiring persons in control of a dog to remove the faeces. This applies to land open to the air where public have access across the whole of the county (this does not apply to blind people with guide dogs and disabled people using trained assistance dogs) <b>Order 2:</b> The Keeping of Dogs on Leads Requiring people in charge of a dog to keep it on a lead within all designated community and garden areas and all Herefordshire Council owned cemeteries within the administrative area of Herefordshire Council. <b>Order 3:</b> Dogs on Leads by Direction Requiring all persons in control of a dog to put and keep the dog on a lead when directed to do so by an Authorized Officer. This applies to all land open to the air where public have access across the whole of the county. <b>Order 4:</b> The Exclusion of Dogs from Certain Areas ...bans dogs from certain areas of land as specified in the order where children play, used for particular sporting or leisure purposes, community areas and designated fields.</p>

Issues from Previous Meeting	Response
<p><b>Item 2 (Item 2 on previous sheet)</b> The issue of dropped kerbs in Hampton Park Road is still outstanding, particularly in respect of the area near Martha Trust.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 3 (Item 3 on previous sheet)</b> The issue of speeding traffic is still a concern. A request had been made for a S I D in Hampton Park Road but this had still not happened. A request was made for the police to regularly check speeds as there was a perception that vehicles were considerably in excess of 30 mph. How many prosecutions had been made for speeding?</p>	<p><b>Response at the PACT:</b> Cllr Hubbard agreed to pursue the S I D with Hereford City Council.</p> <p>The police reported that speed checks were made by a team from Worcester although the results were not known.</p>
<p><b>Item 4 (Item 5 on previous sheet)</b> The white lines on the inner ring road (Blueschool Street) need refreshing</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 5 (Item 7 on previous sheet)</b> There is still an issue over prolific trees causing darkness over the pavement, particularly by Churchill Gardens</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 6 (Item 9 on the previous sheet)</b> Thanks were passed to the appropriate body for a good job well done.</p>	<p><b>Response at the PACT:</b> Noted</p>
<p><b>Item 7 (Item 18 on previous sheet)</b> Is there news on improvements to pavements in Alice Close? And to the walkway in Norbury Place?</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 8 (Item 22 on previous sheet)</b> It was reported that the previous notes should read Park Street (not Park Lane)</p>	<p><b>Response at the PACT:</b> Noted</p>

Issues from Previous Meeting	Response
<p><b>Item 9 (Item 20 on previous sheet)</b> On Old Eign Hill, coming down past the post office, there is a sharp right angles bend where the road becomes narrow, and if cars travel down there quickly and have difficulty passing by one another. This was raised at the May PACT meeting.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 10 (Item 19 on previous sheet)</b> Is there any news on the request for a waste bin at the bus stop between Tesco and Hafod Road?</p>	<p><b>Response at the PACT:</b> Cllr Hubbard to pursue with Hereford City Council.</p>
<p><b>Item 11 (Item 27 on previous sheet)</b> The situation associated with buses parking in Folly Lane and blocking the view of some cars has improved, but is still not right. There are concerns over safety.</p>	<p><b>Response at the PACT:</b> Herefordshire Council to pursue (David Hepworth)</p>
<p><b>Item 12 (Item 24 on previous sheet)</b> PACT attendees signing-in sheet.</p>	<p><b>Response at the PACT</b> The signing in sheet was provided as requested.</p>
<p>At this point the Chair explained the review of PACTs which had confirmed that although they offer an opportunity for some members of the public to raise issues and hear presentations about changes in the public sector, they are not achieving what the partnership hoped they would in relation to working with communities to find solutions to local issues delivered by local groups. In addition, the overall cost to the public sector of the meetings relative to the levels of attendance has proven to be very high and thus not cost effective.</p> <p>All the issues raised at this meeting would be pursued and reported in the usual was.</p> <p>In light of this, and the work underway by Herefordshire Partnership over the next couple of months to agree the most appropriate ways to work in partnership to engage communities, the scheduling of any further formal PACT meetings has been put on hold. However, West Mercia Police would still continue to hold PACT surgeries as part of their community engagement work.</p>	
<p><b>Item 13 (Item 26 on previous sheet)</b> There is no drainage on Old Eign Hill going to Hampton Park Road, and when there is heavy rain water runs down the road. It also collects further down the road by number 125.</p>	<p><b>Response at the PACT:</b> Amey will pursue this action. It was noted that there were a number of issues which Amey appeared not to have actioned since the previous meeting, and this was disappointing. The Amey representative made a personal undertaking to pursue outstanding issues, and whilst action could not be promised on every one, an update would be provided.</p>

Issues from Previous Meeting	Response
	<p>A discussion took place about who monitors Amey's contract, and David Powell assured all present that it was part of his remit to ensure the taxpayer got value for money.</p> <p><b>Additional Response:</b> This has been passed to the programme team who will add it to there list to be ranked along side all other similar requests within the county.</p>
<p><b>Item 14 (item 29 on previous sheet)</b> The street lighting by Sudbury Avenue is obstructed by trees. This is also an issue on Old Eign Hill and Braemar Gardens</p>	<p><b>Response at the PACT:</b> Amey to pursue.</p> <p>A discussion took place over who is responsible for cutting back obstructing trees / hedges. Amey reported that they can send notices to householders if there is considered to be a hazard. Court action can be taken if this is deemed necessary.</p>
<p><b>Item 15 (item 25 on previous sheet)</b> Is there any news regarding a sign indicating the Crown Court?</p>	<p><b>Response at the PACT:</b> To be pursued</p> <p><b>Additional information:</b> An update has been requested from Fiona Miles.</p>
<p><b>Item 16 (items 32 and 33 on previous sheet)</b> Was there any news from Amey regarding the cleaning the sign directing people to the College Car park at Folly Lane? The green arrow at the first set of traffic lights opposite the planning office is dim.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p> <p>Logged as defect number 105837. Updates on defect progress can be requested through Streets on 01432 261800 or <a href="mailto:streets@herefordshire.gov.uk">streets@herefordshire.gov.uk</a>, please ensure that defect numbers are quoted as a reference when requesting updates.</p>

New Issues Arising	Response
<p><b>Item 17</b> The street lighting in Hafod Road is poor – are the bulbs low wattage?</p>	<p><b>Response at the PACT:</b> Amey to pursue and respond.</p> <p><b>Additional Information:</b> An update has been requested from the Street Lighting Department</p>
<p><b>Item 18</b> On Old Eign Hill, going towards the Salmon pub, there is only one light at the top and one light at the bottom. The road surface is poor and there is a nasty drain. Please could these be looked at?</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional Information:</b> Amey has contacted the client An update has been requested from the Street Lighting Department</p>
<p><b>Item 19</b> The central reservation on the A49, south of the cattle market roundabout, has had sandbags on it for at least a year. It looks as an eyesore. The flowers are a credit to the City, but the sandbags detract from this.</p>	<p><b>Response at the PACT:</b> Cllr Hubbard reported that he is pursuing this. The road is the responsibility of the Highways Agency and the only replacement for the sandbags is likely to be concrete, probably without flowers. No start date is known for the work, but it will be done.</p>
<p><b>Item 20</b> The pedestrian crossing on Gorsty Lane – the beacon is hidden by a tree.</p>	<p><b>Response at the PACT:</b> Amey to pursue and respond.</p> <p><b>Additional Information:</b> Logged as defect number 105838. Updates on defect progress can be requested through Streets on 01432 261800 or streets@herefordshire.gov.uk, please ensure that defect numbers are quoted as a reference when requesting updates.</p>
<p><b>Item 21</b> Why isn't something being done to make the owner of the property next to Greyfriars Bridge tidy up what is an eyesore on a key approach to the City?</p>	<p><b>Response at the PACT:</b> A discussion took place around the pressure the local authority can bring to bear, particularly if a building is deemed to be dangerous. However, enforcement can be a difficult process. Cllr Hubbard commented that the credit crunch had impacted on this development. He agreed that this absolutely had to be tackled if Hereford City was to develop in the proposed way.</p>

New Issues Arising	Response
<p><b>Item 22</b> The centre line in Eign Road by the Brewers Arms has been obliterated and needs to be replaced.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional Information:</b> Amey has contacted the client Logged as defect number 105839. Updates on defect progress can be requested through Streets on 01432 261800 or <a href="mailto:streets@herefordshire.gov.uk">streets@herefordshire.gov.uk</a>, please ensure that defect numbers are quoted as a reference when requesting updates.</p>
<p><b>Item 23</b> Silver Birch trees on the Ledbury Road between Quarry Road and the Rose and Crown pub need trimming.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client Logged as defect number 105840. Updates on defect progress can be requested through Streets on 01432 261800 or <a href="mailto:streets@herefordshire.gov.uk">streets@herefordshire.gov.uk</a>, please ensure that defect numbers are quoted as a reference when requesting updates.</p>
<p><b>Item 24</b> Crab apples in the gardens in Turner Street need clearing</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client</p>
<p><b>Item 25</b> A salt bin is required on Old Eign Hill by the Martha Trust building.</p>	<p><b>Response at the PACT:</b> Michelle Morgan explained that 500 requests for salt bins had been received for 280 bins. As there wouldn't be enough, an A – E priority list was being drawn up to decide where they should be situated. This work will take place by the first week of December.</p>

New Issues Arising	Response
<p><b>Item 26</b> From Park Street to the Brewers Arms there is a need for new double yellow lines.</p>	<p><b>Response at the PACT:</b> Amey / Herefordshire Council to pursue and respond.</p> <p><b>Additional information:</b> Amey has started consultations upon the introduction of restrictions in this area.</p>
<p><b>Item 27</b> A tree in Alice Close needs trimming</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Logged as defect number 105841. Updates on defect progress can be requested through Streets on 01432 261800 or streets@herefordshire.gov.uk, please ensure that defect numbers are quoted as a reference when requesting updates.</p>
<p><b>Item 28</b> The railway bridge near the Berwers Arms – the graffiti is starting to creep back again, please can something be done?</p>	<p><b>Response at the PACT:</b> Amey and Bethon Fortey to pursue</p> <p><b>Additional information:</b> This bridge belongs to Network Rail and the maintenance of it is their responsibility. Amey has forwarded this issue to them.</p>
<p><b>Item 29</b> When the gritting bins are filled, please could there be a notice advising people not to overuse, as this is very wasteful?</p>	<p><b>Response at the PACT:</b> Amey and Parish Councils to advise.</p>
<p><b>Item 30</b> There are large potholes in the road between Hinton Road and the river.</p>	<p><b>Response at the PACT:</b> Amey to pursue</p> <p><b>Additional information:</b> Amey has contacted the client.</p>
<p><b>David Powell, Director of Resources, spoke about the Budget consultation and the Comprehensive Spending Review (CSR) papers which had been given out to attendees. Contact details for questions or comments on either of these documents should be directed to the contact details given on bottom of the sheets.</b></p>	

New Issues Arising	Response
<p><b>“Your local health and social care services are changing – tell us what you think”</b></p> <p>Rob Cunningham led a presentation on key changes to the way in which health and social care is changing Herefordshire, and the way in which it is proposed to ensure a more locally based provision is delivered. Key changes include a proposed reduction in the length of time people spend in hospital, if they need to be admitted at all. There will also be a dedicated Stroke Unit for Herefordshire to ensure better outcomes for stroke patients.</p> <p><b>The presentation can be viewed at <a href="http://www.herefordshirepartnership.com/pacts">www.herefordshirepartnership.com/pacts</a> (under the heading 2010 PACT Meetings)</b></p>	
<p>Mark Edwards and Mairead Lane led a presentation about the proposed new cycle/walk way and bridle path which will run from Hereford out to Rotherwas.</p> <p><b>The presentation can be viewed at <a href="http://www.herefordshirepartnership.com/pacts">www.herefordshirepartnership.com/pacts</a> under the 2010 PACT meetings heading.</b></p>	